

21 November 2018

Dear Valued Stakeholder

FASSET COMMUNICATION REGARDING RE-ISSUE/RE-PRINTS OF CERTIFICATES

Kindly be informed that Fasset Certificates shall be reissued on the following conditions;

- Current data does not correspond with previous data as a result of historic information, resulting in incorrect information on certificates – data was loaded incorrectly originally
- Fasset processes has resulted in delays with issuing the certificate, and this has resulted in the certificate being lost or damaged, by the time it reaches the learner.
- Fasset has incorrectly captured learning programme detail or learner information
- Training provider or courier has lost or damaged certificates
- An applicant has lost or damaged his or her certificate (**First reprint only**)
- Surname change (due to marital status update or cultural reasons)

The below documents are required for a reprint;

- Certified ID Copy
- Affidavit
- Proof of marriage (where applicable)

Should an individual request a reprint after the first re-issue has been issued, we shall refer them to the printing company to request a reprint at the individuals' cost.

Should you require further clarity and/or information please do not hesitate to contact me directly or email Nomadlozi.buthelezi@fasset.org.za .

Kind regards,



Nomadlozi Buthelezi

Learnerships Specialist.